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Chairman

## 2021 WITSA Global ICT Excellence Awards

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### Summary

The 2021 WITSA Global ICT Excellence Awards will be presented to select individuals, academic institutions, corporations, NGOs or governments whose use and applications of digital technologies exhibit exceptional achievement within the following broad categories:

Private Sector/NGO	Public Sector
Digital Opportunity/Inclusion Award	Digital Opportunity/Inclusion Award
Smart Cities Award	Smart Cities Award
Sustainable Growth/Circular Economy Award	Sustainable Growth/Circular Economy Award
Innovative eHealth Solutions Award	Innovative eHealth Solutions Award
Public/Private Partnership Award	Public/Private Partnership Award
E-Education & Learning Award	E-Education & Learning Award
Emerging Digital Solutions Award	Startup Ecosystem Award

In addition, a *Chairman's Award* will be presented to a nominee selected from the entire pool of candidates from all award categories.

Candidates for these Awards are nominated by ICT experts from around the world who span over 80 countries/economies. The 2021 WITSA Global ICT Excellence Awards will take place in conjunction with the November 11-14, 2021 World Congress on IT in Dhaka, Bangladesh (<https://wcit2021.org.bd/>).

### Award Categories

#### Digital Opportunity/Inclusion Award

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria - Individuals, corporations, academic institutions, corporations, NGOs or government authorities that have made a remarkable and successful effort at providing digital opportunities to those in need are eligible for this award. In order for the Digital Age to fulfill its promise, it must consider the unique challenges faced by diverse populations. Examples could include deployment of ICTs and Internet access among inner city populations, or in towns, rural areas or cities in developing and least-developed countries. This award also includes programs

and initiatives that aid people with disabilities and others who face longstanding barriers to social inclusion. Digital Inclusion is defined as the “ability of individuals and groups to access and use information and communication technologies (ICTs). Digital inclusion encompasses not only access to the Internet but also the availability of hardware and software; relevant content and services; and training for the digital literacy skills required for effective use of ICTs.”<sup>1</sup>

This award recognizes solutions enabling accessibility for those individuals who have traditionally not benefited from ICT. This award also seeks innovative solutions that create meaningful employment through ICT for those who have traditionally been underrepresented in the labor force. Of particular interest to WITSA are applications that embed inclusion and accessibility in the original design as opposed to retrofitting existing applications.

## Smart City Award

**Award Criteria:** A smart city is an urban area that uses different types of electronic methods and sensors to collect data. Insights gained from that data are used to manage assets, resources and services efficiently; in return, that data is used to improve the operations across the city (ref. Wikipedia). This includes data collected from citizens, devices, buildings and assets that is then processed and analyzed to monitor and manage traffic and transportation systems, power plants, utilities, water supply networks, waste, crime detection, information systems, schools, libraries, hospitals, and other community services. The smart city concept integrates information and communication technology (ICT), and various physical devices connected to the IoT (Internet of things) network to optimize the efficiency of city operations and services and connect to citizens.

Smart city technology allows city officials to interact directly with both community and city infrastructure and to monitor what is happening in the city and how the city is evolving. ICT is used to enhance quality, performance and interactivity of urban services, to reduce costs and resource consumption and to increase contact between citizens and government. Smart city applications are developed to manage urban flows and allow for real-time responses. A smart city may therefore be more prepared to respond to challenges than one with a simple "transactional" relationship with its citizens.

**Award #1: Corporations:** This award will recognize outstanding Smart City industry solutions, including in digital administration, best industry solutions in civic and community engagement and transparency, including Open Data, city portals, and emergency services, best industry initiatives in the area of digital equity and accessibility including technologies for disability compliance, innovations in accessibility services, public Wi-Fi, and other projects focused on underserved communities, automation and systems integration to measure, monitor, control, and optimize building operations and to use energy in the most efficient and cost-effective way, reducing challenges and costs related to water stress, systemic inefficiency, and water loss while improving asset management and customer services, industry initiatives in the field of transportation, including autonomous cars, connected vehicles, and smart public transit, smart parking, smart infrastructure, intelligent traffic management, multi-modal transport hubs, journey planning and ride-hailing/ride-sharing services.

**Award #2: Government authorities** This award will recognize outstanding Smart City government projects, including the best projects in digital administration, best projects in civic and community engagement and transparency, including Open Data, city portals, and emergency services, best initiatives in the area of digital equity and accessibility including technologies for disability compliance, innovations in accessibility services, public Wi-Fi, and

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<sup>1</sup> [https://www.ims.gov/assets/1/AssetManager/BuildingDigitalCommunities\\_Framework.pdf](https://www.ims.gov/assets/1/AssetManager/BuildingDigitalCommunities_Framework.pdf)

other projects focused on underserved communities, automation and systems integration to measure, monitor, control, and optimize building operations and to use energy in the most efficient and cost-effective way, reducing challenges and costs related to water stress, systemic inefficiency, and water loss while improving asset management and customer services, initiatives in the field of transportation, including autonomous cars, connected vehicles, and smart public transit, smart parking, smart infrastructure, intelligent traffic management, multi-modal transport hubs, journey planning and ride-hailing/ride-sharing services.

### **Sustainable Growth/Circular Economy Award**

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria-There is an urgent need for transition to a more sustainable and circular socio-technical systems - now is the best time when we can witness how the health of the planet is connected to the human well-being and vice versa. The most accepted definition of the sustainability is defined by the Brundtland Commission in 1987; sustainability is seen as “development that meets the needs of the present without compromising the ability of future generations to meet their own needs”. Circular Economy (CE) can be defined as a regenerative system in which resource input and waste, emission, and energy leakage are minimized by slowing, closing, and narrowing material and energy loops. This can be achieved through long-lasting design, maintenance, repair, reuse, remanufacturing, refurbishing, and recycling.

As the UN’s 2030 deadline for change fast approaches, we explore what role the circular economy has to play in mitigating the impacts of climate change and how the technology industry can learn from it. It is a popular idea as it places an emphasis on designing out waste and pollution, thus keeping products in use for longer and facilitating the regeneration of natural systems. Now, as the world faces an imminent climate crisis, the IT and technology industries are starting to sit up and notice. ICT systems have influenced every aspect of modern life and the CE is no exception. Cutting-edge technologies, such as big data, cloud computing, cyber-physical systems, internet of things, virtual and augmented reality, and blockchain, can play an integral role in the embracing of CE concepts and the rollout of CE programs by governments, organizations, and society as a whole. Many countries are advancing circular electronics initiatives to encourage longer product lifetimes, but legal, policy, and economic support must exist for an open repair environment to motivate consumers to opt for repair over replacement.

This award will recognize Individuals, academic institutions, corporations, NGOs or governments that adopt effective and innovative local, regional or global initiatives that promote local production and use, local renewable energy sources, and adoption of circular and participatory practices for circularity in digital devices, software, internet access and services.

### **Innovative eHealth Solutions Award**

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria- This Award recognizes Individuals, healthcare institutions, academic institutions, corporations, NGOs or governments that have made remarkable and successful efforts at utilizing ICTs as a tool to promote health and health care such as telehealth, mHealth (mobile health), eHealth or through eLearning, electronic health records, big data, legal frameworks, or social media. Solutions utilized may range from provision of information to keep citizens healthy, to support for public health in communities, care and support systems in health facilities, and from all the above the data needed to inform management and policymakers.

This award also recognizes any companies, individuals, NGOs or other entities who successfully develop or utilize information and communications technology, artificial intelligence, big data or other innovative technologies in the fight against COVID-19. Examples of solutions include vaccine distribution/logistics, vaccine digital certification or other telehealth apps, as well as technologies and solutions which enable productive and safe workspace in the “new normal”.

### **Public/Private Partnership Award**

Award #1: Private sector/corporations

Award #2: Government authorities

Award Criteria: This award recognizes successful partnerships between government and private sector entities in ICT. Public-private partnerships (PPPs) are a mechanism for government to procure and implement public information infrastructure and/or services using the resources and expertise of the private sector. Where governments are facing ageing or lack of infrastructure and require more efficient services, a partnership with the private sector can help foster new solutions and bring finance. PPPs combine the skills and resources of both the public and private sectors through sharing of risks and responsibilities. This enables governments to benefit from the expertise of the private sector, and allows them to focus instead on policy, planning and regulation by delegating day-to-day operations.

PPPs can also help address longstanding barriers to the inclusion of persons with disabilities and the intersection with technological advancements, mitigate the negative effects from trade and technology change, as well as combatting cybercrime by leveraging multi-stakeholder partnerships to drive durable solutions and improve cooperation with industry and other stakeholders through information sharing initiatives, capacity-building programs, by employing responsible and equitable security vulnerability disclosure and remediation practices, and by jointly fostering technology innovations and investments that address global security challenges.

Other areas of private-public partnerships include new partnership opportunities with the ICT sector to deliver the technological transportation breakthroughs of tomorrow. PPPs can also help develop Local Innovation Ecosystems: The success of innovations often depends on the strength and development of the local innovation ecosystem, and public-private partnerships as government tools can effectively build ecosystems in a short period of time.

WITSA will grant one award to a government authority that has successfully procured and implemented public information infrastructure and/or services using the resources and expertise of the private sector. An award will also be given to a corporation that has successfully utilized information technology or solutions and innovation to help government carry out large-scale projects.

### **E-Education & Learning Award**

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria: The Digital Age is requiring new sets of skills, and adoption of new models of public education that emphasize coding, programming and computer science must be adopted. Contrary to popular belief, the digital gap is widening, putting pressure on countries to catch up. Public education must adopt new approaches to lifelong learning. This award will be given to the best electronic learning project. We seek any innovative new technological tool, or any project that uses existing electronic learning tools in an innovative way. Such projects should facilitate and support learning through the use of information and communications technology.

### **Emerging Digital Solutions Award**

The Emerging Digital Solutions winner is selected for their proven and scalable innovative digital solutions capable of transforming the wellbeing, prosperity, connectivity or productivity of others around the world.

This award will take into consideration the successful application of ICT in such areas as humanitarianism, health, social awareness and justice, rule of law, sustainable growth, business and commerce, health care, education, as well as the effective delivery of public services and transparency.

The Emerging Digital Solutions program recognizes early-stage or veteran companies whose solutions are new, and scalable to other locations throughout the world. The Emerging Digital Solutions program is looking for solutions that can be presented to interested policy makers, investors, corporations and social stakeholders with the potential to boost its development and deployment, aiming to significantly impact individuals, groups and societies.

### **Startup Ecosystem Award**

Governments often play an important role in countries that have a successful startup ecosystem. When we think of startups and a great startup culture, we only imagine the crucial role that entrepreneurs play. But governments in startup economies have progressively played a critical role in developing a startup culture by creating better policies, reducing tax burden, easing migration of talented workers, having developed infrastructure, etc. Governments have also encouraged a culture of innovation and research by creating programs and educational institutions to create talent and tech developments in an economy. Such governments that have adapted with the times and encouraged startup development have helped raise the standard of living and economies of their countries.

Also, governments must be aware that they need to provide more support locally not centrally. Hence, most state governments play an important role in executing policies and building a local startup ecosystem.

This award will recognize a government authority that has succeeded in making their startup ecosystems successful.

## **Nomination Process**

The WITSA Secretariat will supply an *ICT Excellence Nomination Form* and instructions to all WITSA members. Each WITSA member association will be entitled to nominate a maximum of **three candidates in each award category**.

## **Award Winner Selection Process**

**Awards Committee:** There will be one (1) WITSA Awards Committee governing the selection of winners in all award categories. The Committee shall be Chaired by the WITSA Secretary General. Members of the Committee will be selected by the WITSA Secretariat and will consist of independent, non-affiliated experts from industry, governments and academia.

**Awards Committee Guiding Principles:** The Committee Chairman shall chair all meetings. The Committee will be responsible for selecting one winner for each of the award categories. The Chairman's Award will be selected by the WITSA Chairman, exclusively.

**WITSA Office:** The WITSA Secretariat's office shall be responsible for overseeing and coordinating the activities of the Committee and will ensure that the Guiding Principles governing the awards are properly adhered to by the Committee.

The Office will announce all the Award Winners to WITSA members.

**Selection Committee Judging/Scoring Methodology:**

The general judging criteria and weighting:

Judging Criteria	Weighting
Global Impact/Potential	30%
Scalability	30%
Innovative Features and Functionalities	10%
Proven Solution	30%

Judges will then score each nominee on each of the criteria above from 1 (being the worst) to 5 (being the best)

1	Very Poor	2	Poor	3	Average	4	Good	5	Excellent
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The WITSA Office will calculate and rank the nominees based on the total scores received. The highest score will then be the winner for that category.

**Judging:** Using the judging criteria listed above, the Committee members will rate all the nominees such that a complete ranking of candidates in each award category can be determined.

**Conference call:** A conference call of the Committee will be held after the ratings have been received. During the call, committee members will share impressions and concerns with regard to the finalists.

The top scoring candidate following the voting may be declared the winner; however, committee members will have a great deal of latitude in reviewing and making final decisions. Whenever possible, geographic diversity should be promoted among the award categories.

The judges may also decide to award several merit recipients in a given award category. Merit winners will be awarded Merit Certificates and will be recognized during the World Congress as a group.

The Committee Chairman will determine if a second round of voting and conference call is warranted.

**Chairman's Award:** The Committee will make a recommendation to the Chairman for the Chairman's Award; however, the final selection will be made by the chairman.

**Runners Up and Merit Winners:** The second highest scoring nominee in each category may be considered a Runner-up candidate if agreed by the Awards Committee. Additional high-scoring candidates may be given Merit Awards, at the discretion of the Awards Committee. If the

Chairman selects one the award category winners for the Chairman's Award, the respective runner-up candidate will fill the vacated award slot.

**Confidentiality:** Please note that the winners will ***not be publicly announced*** until the virtual Award Ceremony in November 2021.

## **Schedule** (subject to modification)

1. April 15, 2021: Members requested to initiate the process for nominating candidates for each of the award categories.
2. [EXTENDED DEADLINE] September 24, 2021: New deadline for WITSA members' submission of nominees.
3. September 27, 2021: Nominees to be posted online. Awards Committee to begin reviewing nominees
4. October 15, 2021: Awards Committee to complete voting.
5. October 18, 2021: Awards Committee conference call to discuss finalists and select winners. WITSA Secretariat to announce Award Winners to Members and WCIT 2021 host. The winning candidates will be contacted to ensure acceptance and participation.
6. November 2021: WITSA's Global ICT Excellence Awards Ceremony will take place as either a physical and/or virtual ceremony in conjunction with the November 11-14, 2021 World Congress on IT in Dhaka, Bangladesh (<https://wcit2021.org.bd/>).

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