CORPORATE PROFILE

“Malaysia’s Leading Government Resource Planning Solution Provider”
Century Software (M) Sdn Bhd was incorporated in 1997. It is a wholly owned subsidiary of Censof Holdings Berhad a Bumi PLC listed on the KLSE main board on the technology counter.

Century Software core business is built around technology for more than 24 years and is the best at adopting state of the art technology. They have the highest number of clients from the Government Industry (80+ agencies) and Century Software is the only company that has the systems that can cater to all Government sectors.

As a leading e-Government service provider, Century Software develops & delivers comprehensive solutions and services in Malaysia and Asia Pacific region.
Censof Holdings Bhd was established in 2008 as a technology investment holding company specializing in financial management software solutions.

**Overview of CENSOF**

- Listed on the main market of **Bursa Malaysia** Securities Berhad since January 2011
- Talented workforce of 363 employees spread across six subsidiaries
- Combined experience of more than 25 YEARS in total
- Presence in 5 countries
- Total of 6 subsidiaries and associate around the globe

**Our Directors & Management Team**

- **Tan Sri Dato’ Mohd Ibrahim Bin Mohd Zain**
  - Independent Non-Executive Chairman
  - Masters in Business Administration, University of Ohio, USA

- **Ameer bin Shaik Mydin**
  - Group Managing Director
  - Bachelor of Science (Physics), Universiti Malaya, Malaysia

- **Tuan Haji Abdul Gani B Haron**
  - Senior Independent Non-Executive Director
  - Chartered Accountant of the Malaysian Institute of Accountants

- **Tan Sri Datuk Wira Dr. Hj. Mohd Shukor Bin Hj. Mahfar**
  - Independent Non-Executive Director
  - Honorary Doctor of Management from UNITEN and Asia Metropolitan University
Tamil Selvan M. Durairaj
Deputy Group Managing Director
• Chartered Global Management Accountant, AICPA

Ang Hsin Hsien
Executive Director
• Bachelor of Business (Finance & Marketing), Curtin University of Technology, Australia

Hazairin
Chief Executive Officer
• Technology University Eindhoven, Netherlands

Ismadi Norahman
Chief People Officer
• Bachelor’s Degree of Human Sciences, International Islamic University (UIAM)

Dr. Zainul Ariffin Harun
Director & Chief Executive Officer
• Doctor of Business Administration, International Islamic University Malaysia (IIUM)

Siti Safiah Yahaya
Director, Public Sector
• Chartered Accountant (CA), CPA (Australia)

Parameswaran Rajagopal
Chief Operating Officer
• Chartered Accountant (CIMA), (ACMA)

Nagendran Perumal
Chief Technology Officer
• Bachelor of applied in Computer Science (RMIT)
• Certified Diploma in Accounting And Finance
• MBA (University of Strathclyde)

Ivan Fong Choon Hau
Chief Finance Officer
• Association of Chartered Certified Accountants (ACCA)

Maizatul Ashikin Bt Mohd Aris
Senior General Manager, Professional Services
• Bachelor of Information Technology (Multimedia Systems)

Sothy Sundararaju
Senior General Manager, Technical Services
• Masters in Computer Science (UKM)

Firdaus Leong
Head of Department, Government Technology
• Bachelor in Accounting & Information System (AIS), Curtin University of Technology
overview on our

STRENGTHS

Focus
- Government Resource Planning Solutions
- Local Council Solutions
- Systems Implementation, Installation & Rollout
- Customizable Business Performance & Analytics
- Systems Maintenance & Technical Support
- Information Exchange & Cloud Based Solutions

Certifications
- We are professionally endorsed with the ISO 27001:2013 as information security management management certification.
- We are professionally endorsed with the ISO 9001:2015 standards certification as established by the Bureau Veritas Certification.
- Our company have been awarded the MSC Status.

Strengths

140
Employees

40
Accountants

80
Clients

100%
SLA Achieved

100%
Projects Delivered

Vision
- Preferred Gov Tech Partner
  As a governmental technology systems provider, policies are enabled effectively.
- Forefront Of Accountability
  Better governance is spearheaded via the transformation of a digital governmental system.
- Seamless Integration
  New pathways for data science are developed to enable actionable and quality insights.
Century Software Helps The Government To Better Plan For Resources

Century Software builds and maintains the Government Resource Planning solution, which provides comprehensive suites of platforms to ensure highly accountable and transparent administration of finance, performance, and human resources for government agencies.

It Provides A More Efficient And Transparent Tender Platform

Its proprietary TenderWizard software is a robust, feature-rich end-to-end solution for e-Tendering and e-Auction. Essentially, it is a user-friendly, end-to-end solution which offers increased efficiency, transparency and saves administration costs.

It Built A Governmental-level Information Exchange

For government agencies, part of delivering a great experience is by keeping up with their customers. With its cloud-based solutions, the government can streamline business processes and stay connected with real-time tracking and interaction.

It Helps Local Councils To Deliver Better Service

The landscape for local government is constantly changing, local authorities are expected to ‘do more with less’ for their communities and citizens while managing ever-changing legislative demands and maintaining modern and relevant practices.

It Makes Everything Faster Including Your Tax Return

With a highly connected, cloud-based information system, the government can now process everything faster. That includes summonses, PTPTN Loan approvals, travel bans management, and most importantly – enabling the IRB to process your income tax refund in a mere fortnight.

Accelerating The Nation’s Progress: 5 Ways Century Software Improves Our Lives
overview of our PRODUCTS
Made exclusively for governments based on our 20+ years experience dealing with governments. Government Resource Planning (GRP) empower governments with the foundation to bring economic growth, accountability and transparency to their citizens. GRP is a flexible, modular financial management system that starts off simple but can scale to reflect the evolving needs of government and public sector organizations.

**Financial Management Suite**
- Core Public Financials
- Inventory
- Cash Book
- Project Costing
- Vote Book / Budgetary Control
- Fixed Assets

**Expenditure Management Suite**
- Payment Management
- Purchasing
- Contract Management
- Services Management
- Grants and Contribution Management
- Bill Tracking and Control

**Receipts Management Suite**
- Government Receipt Management
- Tax Administration
- Bill Presentation
- Utility Billing

**Performance Management Suite**
- Planning
- Budgeting
- Evaluation
- Monitoring and Reporting

**Human Resource Management Suite**
- Employee Self-Serviet
- Time and Attendance
- Payroll
- Claims and Advances
- Loan Management

**Treasury Management Suite**
- Foreign Exchange
- Investment Management
- Trust and Deposit

Gartner Magic Quadrant for Cloud Core Financial Management Suites for Midsize, Large, and Global Enterprises

**Quotes:**

“CS GRP is a Visionary in this Magic Quadrant due to its focus on Cloud, workflow and business process engines, mobile apps, the flexibility of xRP to support extension of the delivered functionality by partners, and good core financial management functionality for midsize organizations”

“CS GRP has a strong focus on GLCs and a partner strategy that is well-suited to that market segment, enabling it to serve multiple industries and geographies”

“The wide range of APIs available coupled with the flexibility of the xRP platform and range of partner apps means that the CS GRP Financial Management Suite is well-aligned to Gartner’s vision of postmodern ERP”

“The focus on usability and customer value should continue to serve the vendor well in future editions of the Value Matrix.”

Acumatica noted/ranked highest in customer satisfaction and usability

Acumatica named Best Cloud ERP Solution, Best Manufacturing Solution, Best ERP Software
ePBT is a fully integrated, enterprise-wide suite of applications designed to meet the diverse requirements of Local Government. It is integrated by design to provide a single, complete framework for Council’s diverse business applications. In addition, ePBT offers unique business modules and features specifically designed for local governments such as rates and charges, planning and development, electoral roll, utilities and waste billing, asset management, animals, infringements and inspections.

**Financial**
- Accounts Payable
- Bank Reconciliation
- Budget Management
- Contract Management
- General Ledger
- Inventory
- Budgetary Control
- Budget Preparation
- Project Preparation Casting
- Project Costing
- Loans Management
- Plant
- Purchasing
- Trust & Deposit
- Fixed Asset
- Investment

**Payroll / HR**
- Issue Management
- Occupational Safety & Health
- Organisation Structure
- Payroll
- Overtime Management
- Recruitment
- Salary Packages
- Skill Register
- Staff Reviews
- Staff Claim & Advance
- Quarters Management
- Training
- Staff Portal

**Land Information System**
- Accounts Receivable
- Animals
- Applications
- Bill Presentation
- Certificates
- Debit Recovery
- GIS Integration
- Infringements
- Land Information
- Licences
- Name & Address
- Notices
- Rates
- Receipting
- Registers
- Smart Fees
- Special Rates
- Streets
- Utility Billing
- Sale of Property
- Cemetery Management
- Rental Management
- Management Corporation
- Development Charges
- Compound
- Property Assessment

**Executive Management System**
- Business Process Control
- Executive Information
- Fees & Charges

**Asset and Infrastructure**
- Asset Register
- Condition Assessment
- Defects Register
- Inspections
- Planned Works
- Fleet Management
- Maintenance Management
- Insurance Management

**Registers**
- Water Wise Register
- Footpath Dining Register
- Standpipe Register
- Health Licences
- Swimming Pool Register
- Declared Plant Register

**e-Services**
- Applications Monitoring
- Customer Applications Online
- Lodgement
- Business Directory
- Certificates
- Customer Requests
- One Stop Payments Agents
- Electoral Roll
e-Claims is a solution that maximises operational results by improving process effectiveness, eliminating fraud, introducing cost efficiencies and ensuring speedy claims resolution.

It's Flexible
It is web-based and offers cross-platform, cross-browser support. It is designed to be fully customizable to the needs of your organisations.

It's Convenient
Manage the entire process electronically in real time on-line submission of advance/claims. The system will also retain the record for all the claim application regardless approve or reject records. Users can track the records from anywhere and anytime.

It's Efficient & Time Saving
Personnel can be automatically notified of approval via e-mail thus reducing the application time and also paperwork.

Affordable & Cost Saving
Our application is based on SaaS model and agency can benefit by subscribing to the application.

Benefits for Employees
- Able to submit claims anytime, anywhere
- Auto routing to next approval
- Instant update of claim approval status
- Reduces paperwork

Benefits for Finance Department
- Auto calculations using built in formulas, no more manual mistakes
- Handling all types of claims: travel, accommodation, medical, entertainment, etc
- All records are stored electronically. Ease of retrieval & permanent storage
- Real-time advanced reports

Benefits for Company /Agency
- Overall cost reduction in claim processing
- Time spent earlier could be focused in other work activities
- Supports government initiative for electronic processing

Local
- Local Travelling Claim
- Local Miscellaneous Claim
- Local Medical Claim
- Local Dental Claim
- Local Transfer Claim
- House Moving Claim
- Lecture Claim
- Part Time Lecturer Claim
- Mileage Claim

Overseas
- Overseas Travelling Claim
- Overseas Miscellaneous Claim
- Overseas Medical Claim
- Overseas Dental Claim
- Overseas Transfer Claim

Advance
- Local Travelling Advance
- Local Miscellaneous Advance
- Local Transfer Advance
- Local Entertainment Advance
- Overseas Travelling Advance
- Overseas Miscellaneous Advance
- Overseas Entertainment Advance
Our TenderWizard software is robust, feature-rich end to-end solution for e-Tendering, e-Procurement and e-Auction. It is an exclusively web-based G2B/B2B product for buying goods and services through quotations RFQ/RFP, tenders (limited and open), catalogues, reverse / forward auctions and selling/buying goods through tender-cum-auction.

In TenderWizard, you will get a user-friendly, end to end solution which offers increased efficiency, transparency and saves money for you on a SaaS module.

**It's Convenient**
Manage the entire tendering process electronically with the option to accept bid documents securely online. Fast and accurate pre-qualification and evaluation, which enables the rejection of suppliers that fail to meet the tender specification. Improved quality of tender specification & supplier response in a wider geographical coverage.

**It's Flexible**
A web-based that offers cross-platform, cross-browser support. Fully configurable system to the needs of your organizations with 24/7 accessibility.

**It’s Efficient**
Bidders can be notified of tenders via e-mail, which reduces the tendering quotation bid cycle-time application time. Faster response to questions and points of clarification during the tender period. Provision of quality management information.

**It’s Secure**
Multiple levels of security and permission controls. Support for Secure Socket Layer (SSL) and document encryption. Improved audit trail increasing integrity and transparency of the tendering process.

**Functions**
- Software as a service (SaaS) modal with customize front landing page
- Multiple charging modal on customer preference ie. sale of tender document, vendor registration, participation fee etc.
- Open/Close tender based on vendor category type and class of trade (MOF,CIDB etc)
- Integrated to payment gateway for vendor registration and sale of documents.
- Tender creation of one and two cover's system
- System allows single or multiple submission up to tender closing time.
- Upload documents by different categories
- Automatic consolidation of tenderer’s answers into one consolidated evaluation output file
- Calling of tender by branches or geographical region
- Tender bids submission is encrypted on transit and system allows integration to PKI
- System can be run independently or integrated to a financial system to complete a end to end procurement process.

**Insights**
Insights is the only enterprise BI and Analytics platform that connects together the entire organisation through a network of interwoven visualized BI instances on-top a shared common analytical fabric. It delivers the speed and agility front – line business workers demand and the scale, security and control to meet rigorous corporate data standards. All of these and much more with low total cost ownership via private cloud configurations.

- Comprehensive, Integrated business intelligence and Analytics Platform
- Extract, Transform, Load (ETL)
- Data Warehouse Created On-The-Fly
- Full Reporting Engine with Pixel Perfect Reporting
- Executive Summary
  - Financial Statement
  - Financial Analysis
  - Payroll/HR
  - Asset
- Financial Analysis
  - Financial Analysis
  - Budget Monitoring
  - Investment Monitoring
  - Vendor Analysis
  - Debtor Analysis
- Financial Statement
  - Cash Flow
  - Balance Sheet
  - Income Statement
- Asset
  - Asset Information
- It’s Efficient
  - Upload documents by different categories
  - Automatic consolidation of tenderer’s answers into one consolidated evaluation output file
  - Calling of tender by branches or geographical region
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**Insights**
- It's Convenient
- It's Efficient
- It's Secure

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- Tender bids submission is encrypted on transit and system allows integration to PKI
- System can be run independently or integrated to a financial system to complete a end to end procurement process.
We offer market-leading software that simplifies the CRS and FATCA compliance process and removes the burden of formulating and implementing a new compliance policy. It also streamlines operational procedures and reduces resource requirements, saving time and money. Our solution easily integrates with your existing process to meet your specific needs. Our sophisticated software ensures seamless workflow and delivery as FATCA and CRS impact your day-to-day compliance procedures.

International Data Exchange Service (IDES)

A secure framework connecting the IRS to thousands of global partners. With federal funding, the IRS commissioned the International Data Exchange Service (IDES), the technological infrastructure that allows tax authorities and financial institutions across the globe to securely submit account information to the IRS electronically.

It's essentially designed to act as a third-party clearinghouse between the IRS, global tax authorities and financial service partners. To meet deployment benchmarks and deadlines, IT teams needed to transform a complex array of data integration requirements into a streamlined system that’s simple to use and securely connects hundreds of thousands of governmental and financial personnel.

It is also a secure web application for Financial Institutions and Host Country Tax Authorities to transmit FATCA data directly to the IRS. The data is in a standard XML schema format and captures the FATCA Report information. It transmits data securely. The sender encrypts the data and IDES encrypts the transmission pathway to protect your transfers.
MyResults is an integrated performance framework designed to focus on detailed planning for implementation, outcomes and monitoring of budget initiatives. MyResults represents an emphasis on improving data quality across all ministries and federal agencies, who must now submit their budget proposals and performance framework online and also centres of Excellence are concurrently set up at all ministries to develop expertise in niche areas such as education.

### Budget Review
- Budget Review officer
- National Level

### Integration
- National Project
- Real Expenditures

### Dashboard
- National
- Sector
- Ministry
- Program
- Activity
- Sub-Activity

### Reporting
- National
- Sector
- Ministry
- Program
- Activity
- Sub-Activity

### Monitoring
- National
- Sector
- Ministry
- Program
- Activity
- Sub-Activity

### Amendable Budget Book
- Operating Expenditures
- Development Expenditures
- Establishment

### Budget Submission
- Sub-Activity
- Activity
- Program
- Ministry

### Cash Flow
- Sub-Activity
- Activity

### Budget Management
- Sub-Activity
- Activity

The Government Information Exchange Hub Project (MyGDX) shall implement an integration platform that can be used by government ministries and agencies for sharing data more effectively. This project is initiated by the Malaysian Administrative Modernisation and Management Planning Unit (MAMPU) based on Data-Driven Strategic ICT through data sharing across government ministries and public sector agencies.

The Government Information Exchange Hub consists of the following core areas:

1) Integration Data Broker Solution to:
- Provide and consume data via Web Services
- Download data in various formats, e.g CSV, Excel
- Publish new web services
- Integrate with the hub directly from the application.

2) Portal to:
- Authenticate and Authorise use of the data by ministry and agencies
- Register, publish and request for shared data
- Monitor usage via Dashboard

3) Data Management Platform for:
- Sharing of Information via Data-as-a-Service (DAAS) methodology
- Migration of data through Extraction, Transformation, Cleansing, Governance
- Monitoring of data usage and metering
our clients
CASE STUDY
Century SAGA

Challenges
- Inconsistent Reporting.
- None designated platform for consolidated information on performance.
- High cost of maintenance of multiple hardware and software.
- Manual authorization process.
- Existing System not robust/ non expandable to meet business needs growth.

Solution
- Our proposed SAGA-Century is a solution with a complete suite of integrated Financial Management modules that is feature-rich and flexible to be configured for users based on their standard accounting needs.
- It focuses on the functionality for Government financials and had been successfully implemented in various small, medium and large agencies in Malaysia.
- Built on the most current web technology, enables the users to experience the advantage of an application that integrates seamlessly with your existing web presence or agencies core business system.
- This is in line with our Malaysian Administrative Modernization and Management Planning Unit (MAMPU) and the general government aspiration for open source movements and direction.
- Furthermore some major functionalities that are crucial for scalability had been already made available, such as, the accruals accounting model, budgeting, self-service portals, or even mobile computing that had revolutionize the accounting environment ease of accessibility.
- The system had also been built to be fully compliant to Standard Accounting for Government Agency (SAGA); endorsed by the Malaysian Government.

Integrated Contribution Management System (ICMS)

Challenges
- Longer processing time for contributors data.
- No individual ledger maintain effectively.
- Process of under payment/contribution from agency takes longer time to identify.
- Refund process of over payment / contribution also takes longer time to process.
- Business Process validation is not done accurately / efficiently.
- Difficulties in performing Bank Reconciliation.

Solution
- The ICMS provides the technology to accurately manage, control, and fully automate every aspect of defined contributions pensions’ administration, including the most complex of tasks. Incorporating workflow technologies, the solution allows you to provide the best possible service to your scheme members whilst reducing cost and managing risk.

Achievements
- Streamlining the financial and accounting processes across the federal statutory bodies, state statutory bodies, local councils and religious councils.
- SAGA-Century enhances the public image of the Government with greater accountability and better service delivery.
- Increase the productivity of available resources via automating the preparation of complete set of up-to-date accounts.
- Enable timely closure of accounts providing current financial standing and reports.
- Ensure the timely and accurate preparation of audit and financial reports.
- Ability of accrual accounting with capability of producing consistent reports.
- 80 Government agencies is curently using the system.

Achievements
- KWAP Integrated Contribution Management System (ICMS), the first of its kind in Malaysia, has been developed using the Century framework, and is set to revolutionize the operations within KWAP by enhancing capability and capacity, streamlining the current processes and automating the overall management of pension contributions.
- The ICMS System is used by more than 500 active employers, serving about 180k active employees and collecting estimated RM2 billion yearly.
- ICMS Key Functions/Modules are Registration, Receipting, Contribution, Penalty, Refund, Compliance & Enforcement, System Administration, Reports & Portal.
- It is able to addressed all the challenges faced by KWAP with comprehensive business rules built in the system.
eClaims

Challenges
- Manual forms.
- Manual approval.
- Large amount of time spent completing manual monthly expense claims by employee and finance department in validating the manual forms.
- Inconsistent reporting.

Solution
- e-Claim is a web-based claims management system where an employee can manage claims/advance and submit claims online.
- A self-service claims system with pre-defined entitlement, verification and validation workflows and dashboards and integration to any back-end financial solution.

Achievements
- eClaim maximizes operational results by improving process effectiveness, eliminating fraud, introducing cost efficiencies and ensuring speedy claims resolution in a user-friendly & efficient environment.
- This system is highly reliable and reduces the risk of errors in system integration directly with human resource systems and Sistem Pengurusan Perakaunan (SAGA) in implementing real-time data processing, validation, updating and maintenance. Any changes in human resource system information will be updated directly into the system.
- e-Claims system is able to save the overall cost of staff processing from physical costs such as stationery, human resource costs to time savings as well as the most important emotional pressure of staff who have previously always considered that the claim application is too difficult and takes longer time.
- Employer can focus on decision-making processes versus time spent in processing the claims and advances.
- Eligibility and entitlements plus validation and verification are built into the system thus speeding processing of claims.
- 40 Trade commission offices are currently using this system.

Electronic Revenue Accounting System (e-Ras)

Challenges
- MPSAS 23 compliance - Accrual Accounting
- Recognise and record accounting treatment upon tax transaction
- To enhance transparency of TaxPayer ledger
- To enhance efficiency processes tax administration
- To provide timely and accurate tax reporting and information to JANM

Solution
- The Electronic Revenue Accounting System (e-Ras) was implemented to provide greater efficiency in dealing with the public sector. The e-Ras solution enabled LHDNM to efficiently process tax administration. It comprises the following job scope –
  - Improved Accrual Based Taxpayer’s Ledger System (e-Lejar)
  - Accrual General Ledger System (e-Perakaunan)
  - Improving The Refund Process (e-Bayarbalik)
  - Improving The Collection Process (e-Kutipan)
  - Web Enablement to Taxpayer’s Ledger (e-Penyata)

Achievements
- Enhances the accountability and transparency in its financial management, improve decision making and gain trust from its stakeholders.
- Enhances transparency and accountability especially on information relating to government assets and liabilities.
- Appropriate accounting treatment when recording the collection.
- Eased of reconciliation process amongst integration systems, bank and IRBM.
- Better enquiry and reporting mechanism.
- Eased of manage tax payer ledger and ageing.
- Better understanding of IRBM’s current data.
- Manage and monitoring performance of Refund and/or Collection.
- Analyze performance.
- Risk management of operational or technical issues.
- To provide efficient refund process and shorten the cycle for IRBM to perform payment to its taxpayers.
- To provide the appropriate accounting treatment when processing the refunds.
- To provide multiple choice on the mode of refund payment.
- Able to update automatically and efficiently the core tax payer system with all the relevant refund information.
- To provide taxpayer an efficient mode of communicating the refunds being paid and tax related information.
- To provide better enquiry and reporting mechanism.
- Web Enablement to Taxpayer’s Ledger (e-Penyata)
Malaysian Government Central Data Exchange (MyGDX)

Challenges
- As government agencies operate as silos on most cases, data that each agency requires from each other are copied and stored independently which introduces issues like incorrect or out-of-date data.
- Current data dependencies in agencies are handled with point-to-point integration between agencies which duplicates time, effort, cost and resource requirements.
- Increases the cost of maintenance and infrastructure – creating multiple data centers.

Solution
- Malaysian Government Central Data Exchange (MyGDX) is a data sharing platform that provides data brokerage services for information frequently referred by agencies to serve their clients.
- Implement data sharing across Government agencies through a structured and coordinated platform.
- Data Enabler - Facilitate seamless data integration.
- Catalyst - Enable a more comprehensive and inclusive Government service delivery system.

Achievements
- Catalyst for creating integrated government service delivery.
- Standardisation of data sharing template between agencies.
- Centralised hub for integration – agencies need not develop individual hubs.
- Ensure data is from a single source of truth and need not be duplicated at various agencies.
- The platform is an enabler for agencies to ensure agency applications can obtain data from other sources with ease.
- Agencies can validate individual agencies application data by invoking the services exposed in MyGDX – which then will seamlessly validate it with the source agency.
- Agency can utilise the services to download data for its internal planning.
- As an enabling platform to create integrated data for specific domain e.g. RPN – Lifetime Education Record of a Resident.

ePBT

Challenges
- Replace 15 years ePBT solution in DBKK that out of support.
- MPSAS 23 compliance - Accrual Accounting.
- Recognise and record accounting treatment upon ePBT transaction.
- To enhance transparency of Customer ledger.
- To enhance efficiency processes ePBT administration.
- To provide timely and accurate tax reporting and information to JANM.

Solution
- Developing a End to End Enterprises Local Council Solutions, fully integrated and comprehensive; to improve efficiency, quality of service DBKL, use the latest information technology, user-friendly, fully integrated and flexible use according to current needs.
- Establish more effective communication skills through application development with the concept of "web-based".
- It is built to address the diverse computing requirements of local government and includes some 40 modules of software that provide functionality across all the modules.

Achievements
- Enhance the accountability and transparency in its financial management, improve decision making and, gain trust from its stakeholders. It enhances transparency and accountability especially on information relating to government assets and liabilities.
- Appropriate accounting treatment when recording the collection.
- Eased of reconciliation process amongst integration system and bank.
- Better enquiry and reporting mechanism.
- Eased of manage Customer ledger and ageing.
- Manage and monitoring performance of Payment and/or Collection.
- Analyze performance.
- To provide multiple choice on the mode of payment.
- To provide better enquiry and reporting mechanism.
- Use the Customer ID by each user FMS ePBT for all services provided.
- DBKK enhance service to customers; inquiries and payment via Online Portal System ePBT.
- Helps the management to monitor KPI Department / Staff / Service, include plans more efficient through the use of Executive Information System (EIS).
- Paperless.
- Accurate Calculations.
- Multi Work Locations.
- Reduced Errors.
- Data Reports.
MyResults

Challenges

- Increased efficiency and effectiveness of budgets and programs.
- Budget adjustment with country strategy and priorities.
- Provide appropriate information and reports to be presented to management.
- Flexible to adapt to growth and change.
- Fiscal Management is effective through disciplined management

Solution

- Aligned to strategic plan/ higher level outcomes
- Owns the mandate to fulfil / influence outcome
- Results to which the Ministry/ Program/ Activity is held accountable for.
- Concise statements that reflect the end-state
- Mutually exclusive, collectively exhaustive

Achievements-

- Developing the strategic Results Framework.
- Preparing the resource requirements to drive the results.
- Close monitoring through a rigorous monitoring system.
- Managing information for M&E and DSS.
- Performance reporting and policy formulation.
our
PROMISE

Count On Us!

- Accountable & Responsible
- Simplified (Efficient & Seamless)
- Reliable & Productive
- Accurate & Precise

We Help Governments Run Better!