

2022 WITSA Global Innovation and Tech Excellence Awards Nomination Form

The 2022 WITSA Global Innovation and Tech Excellence Awards (formerly known as *the Global ICT Excellence Awards*) will be presented to select individuals, academic institutions, corporations, NGOs or governments whose use and applications of digital technologies exhibit exceptional achievement within the following broad categories:

Private Sector/NGO	Public Sector
Digital Opportunity/Inclusion Award	Digital Opportunity/Inclusion Award
Smart Cities Award	Smart Cities Award
Sustainable Growth/Circular Economy Award	Sustainable Growth/Circular Economy Award
Innovative eHealth Solutions Award	Innovative eHealth Solutions Award
Public/Private Partnership Award	Public/Private Partnership Award
E-Education & Learning Award	E-Education & Learning Award
Emerging Digital Solutions Award	Startup Ecosystem Award

In addition, a *Chairman's Award* will be presented to a nominee selected from the entire pool of candidates from all award categories.

Candidates for these Awards are nominated by ICT experts from around the world who span over 80 countries/economies. The 2022 *WITSA Global ICT Excellence Awards* will take place in conjunction with the September 13-15, 2022 World Congress on IT in Penang, Malaysia (<https://wcit2022.com/https://wcit2021.org.bd/>).

Digital Opportunity/Inclusion Award

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria - Individuals, corporations, academic institutions, corporations, NGOs or government authorities that have made a remarkable and successful effort at providing digital opportunities to those in need are eligible for this award. In order for the Digital Age to fulfill its promise, it must consider the unique challenges faced by diverse populations. Examples could include deployment of ICTs and Internet access among inner city populations, or in towns, rural areas or cities in developing and least-developed countries. This award also includes programs and initiatives that aid people with disabilities and others who face longstanding barriers to social inclusion. Digital Inclusion is defined as the “ability of individuals and groups to access and use information and communication technologies (ICTs). Digital inclusion encompasses not only access to the Internet but also the availability of hardware and software; relevant content and services; and training for the digital literacy skills required for effective use of ICTs.”

This award recognizes solutions enabling accessibility for those individuals who have traditionally not benefited from ICT. This award also seeks innovative solutions that create meaningful employment through ICT for those who have traditionally been underrepresented in the labor force. Of particular interest to WITSA are applications that embed inclusion and accessibility in the original design as opposed to retrofitting existing applications.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

(Public Sector Category) – Malaysia Digital Economy Corporation (MDEC)

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

MDEC would like to be nominated for this award as:

Malaysia Digital Economy Corporation (MDEC) is the agency under the Ministry of Communications and Multimedia Malaysia leading the digital transformation of the economy since 1996. We aim to enable a progressive, innovation-led digital economy.

On 4 July 2022, the Government of Malaysia [launched Malaysia Digital](#), the initiative to accelerate the growth of the nation's digital economy for the benefit of Keluarga Malaysia.

Driven by the Ministry of Communications and Multimedia (K-KOMM) through Malaysia Digital Economy Corporation (MDEC), Malaysia's lead digital economy agency, [Malaysia Digital](#) is a national strategic initiative by the Government to encourage and attract companies, talents and investment while enabling Malaysian businesses and the Rakyat to play a leading part in the global digital economy.

Malaysia Digital is the initiative to succeed MSC Malaysia, which has served to transform Malaysia into a knowledge-based economy since 1996. With a new and enhanced framework, the new initiative seeks to enhance the nation's digital capabilities and boost the digital economy.

Malaysia Digital will allow Malaysia to better prepare for today's ever-evolving landscape and build the bedrock of a digital nation, ultimately benefitting the Rakyat, businesses, Government, and nation.

To achieve this vision, the role of the industry is equally important for an impactful implementation of the Malaysia Digital initiative.

Malaysia Digital is built to address three strategic priorities, which are to drive digital adoption among aspiring young entrepreneurs, companies and the rakyat; support local tech companies to become 'Malaysian Champions' and successful international players; and attract high-value digital investments.

To achieve these visions, the Government through MDEC will be introducing two initial Malaysia Digital Catalytic Programmes (PEMANGKIN), which are DE Rantau and Digital Trade.

DE Rantau is a programme to boost digital adoption and promote professional mobility as well as drive tourism across the country, with the goal to establish Malaysia as the preferred Digital Nomad Hub. Digital Trade, on the other hand, will drive interoperability and greater harmonisation of standards and regulatory approaches as well as to facilitate trade within and across borders.

Leading the execution of Malaysia Digital will be the Malaysia Digital Coordination Committee (MD-CC), which will serve to coordinate the governance and operations of Malaysia Digital, including awarding Malaysia Digital status to companies.

MDEC will continue to drive and accelerate the sustainable growth of the nation's digital economy with Malaysia Digital as the overarching initiative towards establishing Malaysia as the digital hub of ASEAN.

Malaysia Digital is bolstered by three key considerations – Flexibility, Agility, and Relevance – which will pave the way for the nation's ongoing and future efforts as well as add more PEMANGKIN to meet the needs and demands of the future as we step into tomorrow's digital frontier, today.

Since 1996, MDEC has played an important role in transforming the Malaysian Digital Economy. Currently, the digital economy contributes 22.6% to Malaysia's GDP and is expected to contribute 25.5% to the national GDP by 2025.

There are currently 2,794 active MSC Malaysia-status (now known as MD-status) companies, which the programme has cumulatively generated revenue of RM588 billion and RM212 billion in exports to date (Dec 2020).

One area of Malaysia's competitive edge is our digital creative content industry or DCC.

Thanks to MDEC's intervention, Malaysia's gaming market stood at US\$786 million in 2020, while our animation industry was valued at US\$1.6 billion.

Local animation studios have produced more than 65 original pieces of intellectual property, creating over US\$40.5 million in export value and expanding its presence to more than 120 countries.

Meanwhile, the eCommerce in Malaysia has grown tremendously thanks to many of MDEC's intervention. The Department of Statistics Malaysia (DOSM) reported that total income for eCommerce transactions in 2021 was RM1.09 trillion, a growth of 21.8 percent as compared to RM896 billion in 2020.

This is the first time that income for eCommerce transactions has breached the RM1 trillion mark, and on track towards realising Malaysia's aspiration of having an eCommerce market size of RM1.65 trillion by 2025 – a vision propelled by the National E-Commerce Strategic Roadmap (NESR).

Earlier this year in January 2022, [the Malaysia Digital Economy Week at Expo 2020 Dubai](#) garnered RM1.295 billion worth of qualified trade and investments to Malaysia.

This was derived from 110 business leads, 138 business matchings and 16 Memoranda of Understanding (MoUs) among the 22 participating Malaysian technology companies of the Digital Economy Week delegation to Expo 2020 Dubai, led by the Malaysian Communications and Multimedia Ministry (KKMM) together with Malaysia Digital Economy Corporation (MDEC), Malaysia's lead digital economy agency.

Held from 9 to 15 January 2022 at the Malaysian Pavilion of the world expo, the Malaysia Digital Economy Week served as a showcase of Malaysia's technological innovations and Fourth

Industrial Revolution (4IR) solutions, encompassing sectors such as Islamic FinTech and digital ID solutions to animation and video games. The event recorded over 20,000 visitors to the Malaysian Pavilion.

The RM1.295 billion in qualified investments and 110 business leads garnered have exceeded the initial target of RM300 million in investment potential and 50 leads respectively. An estimated 890 jobs will be created as part of the investment opportunities.

Ensuring a steady supply of quality local talents to the digital economy is part of MDEC's focus area.

Based on [MDEC's Digital Talent Snapshot in Malaysia for Q4 2021](#), there are over 261,077 digital talents in Malaysia. The fastest growing skills among digital talents include Data Analytics, React.js, Analytical Skills, Python and Finance.

The report adds that the commercial real estate, computer games, aviation and aerospace, information services and financial services to be among the industries with the highest digital talent growth. It is crucial that we keep up with the industries' demand.

MDEC has been keeping up with the digital economy talent demands through our series of intervention programmes that are targeted at different levels of society.

For the K-12 segment, our [#mydigitalmaker movement](#) is a joint public-private-academia initiative led by Malaysia Digital Economy Corporation (MDEC) in partnership with the Ministry of Education to transform Malaysian youth from digital users to producers in the digital economy. In 2021, we have impacted over 98,617 students.

For tertiary education, MDEC's [Premier Digital Tech Institution \(PDTI\)](#) recognises institutions of higher learning (IHL) that are responsible in improving the quality of computer science and digital related programmes for graduates to meet industry demands and to ensure strong future-ready Digital Economy talent pipeline for Malaysia. As of 2021, there are 16 IHLs, with a 95% graduate employability rate from those who participated in the programme.

In meeting the demand to upskill the existing workforce, [#MyDigitalWorkforce Movement](#) aims to re-skill and up-skill Malaysians for digital economy jobs. In 2021, the programme has trained over 1,569 workforce. Over 283 job placements have been made through the MyDigitalWorkForce Work In Tech (MYWiT) initiative, a training and hiring incentive programme aimed at boosting the digital business services sector as well as developing quality tech talents in Malaysia.

Those from the informal workforce are also included as part of our outreach campaigns such as the [Global Online Workforce \(GLOW\) programme](#), [eRezeki](#) and [eUsahawan](#). Over RM1.49bil worth of income was generated from the three programmes mentioned and has benefitted over 330,877 informal workers.

SUPPORTING INFORMATION: Please send any supporting information to the address above, including information from candidate (i.e. excerpt from program description, web site print-out, press release, etc.)

To find out more about MDEC's Digital Economy initiatives, please visit us at <https://mdec.my/> or follow us on: Facebook: <https://www.facebook.com/MyMDEC/> Twitter: @mymdec

Please visit <https://linkshortner.net/xAeRT> to download the relevant supporting documents.

NOMINEE CONTACT INFORMATION (for award follow up and coordination)

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Smart City Award

Award Criteria: A smart city is an urban area that uses different types of electronic methods and sensors to collect data. Insights gained from that data are used to manage assets, resources and services efficiently; in return, that data is used to improve the operations across the city (ref. Wikipedia). This includes data collected from citizens, devices, buildings and assets that is then processed and analyzed to monitor and manage traffic and transportation systems, power plants, utilities, water supply networks, waste, crime detection, information systems, schools, libraries, hospitals, and other community services. The smart city concept integrates information and communication technology (ICT), and various physical devices connected to the IoT (Internet of things) network to optimize the efficiency of city operations and services and connect to citizens.

Smart city technology allows city officials to interact directly with both community and city infrastructure and to monitor what is happening in the city and how the city is evolving. ICT is used to enhance quality, performance and interactivity of urban services, to reduce costs and resource consumption and to increase contact between citizens and government. Smart city applications are developed to manage urban flows and allow for real-time responses. A smart city may therefore be more prepared to respond to challenges than one with a simple "transactional" relationship with its citizens.

Award #1: Corporations: This award will recognize outstanding Smart City industry solutions, including in digital administration, best industry solutions in civic and community engagement and transparency, including Open Data, city portals, and emergency services, best industry initiatives in the area of digital equity and accessibility including technologies for disability compliance, innovations in accessibility services, public Wi-Fi, and other projects focused on underserved communities, automation and systems integration to measure, monitor, control, and optimize building operations and to use energy in the most efficient and cost-effective way, reducing challenges and costs related to water stress, systemic inefficiency, and water loss while improving asset management and customer services, industry initiatives in the field of transportation, including autonomous cars, connected vehicles, and smart public transit, smart parking, smart infrastructure, intelligent traffic management, multi-modal transport hubs, journey planning and ride-hailing/ride-sharing services.

Award #2: Government authorities This award will recognize outstanding Smart City government projects, including the best projects in digital administration, best projects in civic and community engagement and transparency, including Open Data, city portals,

and emergency services, best initiatives in the area of digital equity and accessibility including technologies for disability compliance, innovations in accessibility services, public Wi-Fi, and other projects focused on underserved communities, automation and systems integration to measure, monitor, control, and optimize building operations and to use energy in the most efficient and cost-effective way, reducing challenges and costs related to water stress, systemic inefficiency, and water loss while improving asset management and customer services, initiatives in the field of transportation, including autonomous cars, connected vehicles, and smart public transit, smart parking, smart infrastructure, intelligent traffic management, multi-modal transport hubs, journey planning and ride-hailing/ride-sharing services.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

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Sustainable Growth/Circular Economy Award

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria-There is an urgent need for transition to a more sustainable and circular socio-technical systems - now is the best time when we can witness how the health of the planet is connected to the human well-being and vice versa. The most accepted definition of the sustainability is defined by the Brundtland Commission in 1987; sustainability is seen as “development that meets the needs of the present without compromising the ability of future generations to meet their own needs”. Circular Economy (CE) can be defined as a regenerative system in which resource input and waste, emission, and energy leakage are minimized by slowing, closing, and narrowing

material and energy loops. This can be achieved through long-lasting design, maintenance, repair, reuse, remanufacturing, refurbishing, and recycling.

As the UN's 2030 deadline for change fast approaches, we explore what role the circular economy has to play in mitigating the impacts of climate change and how the technology industry can learn from it. It is a popular idea as it places an emphasis on designing out waste and pollution, thus keeping products in use for longer and facilitating the regeneration of natural systems. Now, as the world faces an imminent climate crisis, the IT and technology industries are starting to sit up and notice. ICT systems have influenced every aspect of modern life and the CE is no exception. Cutting-edge technologies, such as big data, cloud computing, cyber-physical systems, internet of things, virtual and augmented reality, and blockchain, can play an integral role in the embracing of CE concepts and the rollout of CE programs by governments, organizations, and society as a whole. Many countries are advancing circular electronics initiatives to encourage longer product lifetimes, but legal, policy, and economic support must exist for an open repair environment to motivate consumers to opt for repair over replacement.

This award will recognize Individuals, academic institutions, corporations, NGOs or governments that adopt effective and innovative local, regional or global initiatives that promote local production and use, local renewable energy sources, and adoption of circular and participatory practices for circularity in digital devices, software, internet access and services.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

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Innovative eHealth Solutions Award

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria- This Award recognizes Individuals, healthcare institutions, academic institutions, corporations, NGOs or governments that have made remarkable and successful efforts at utilizing ICTs as a tool to promote health and health care such as telehealth, mHealth (mobile health), eHealth or through eLearning, electronic health records, big data, legal frameworks, or social media. Solutions utilized may range from provision of information to keep citizens healthy, to support for public health in communities, care and support systems in health facilities, and from all the above the data needed to inform management and policymakers.

This award also recognizes any companies, individuals, NGOs or other entities who successfully develop or utilize information and communications technology, artificial intelligence, big data or other innovative technologies in the fight against COVID-19. Examples of solutions include vaccine distribution/logistics, vaccine digital certification or other telehealth apps, as well as technologies and solutions which enable productive and safe workspace in the “new normal”.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

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Public/Private Partnership Award

Award #1: Private sector/corporations

Award #2: Government authorities

Award Criteria: This award recognizes successful partnerships between government and private sector entities in ICT. Public-private partnerships (PPPs) are a mechanism for government to procure and implement public information infrastructure and/or services using the resources and expertise of the private sector. Where governments are facing ageing or lack of infrastructure and require more efficient services, a partnership with the private sector can help foster new solutions and bring finance. PPPs combine the skills and resources of both the public and private sectors through sharing of risks and responsibilities. This enables governments to benefit from the expertise of the private sector, and allows them to focus instead on policy, planning and regulation by delegating day-to-day operations.

PPPs can also help address longstanding barriers to the inclusion of persons with disabilities and the intersection with technological advancements, mitigate the negative effects from trade and technology change, as well as combatting cybercrime by leveraging multi-stakeholder partnerships to drive durable solutions and improve cooperation with industry and other stakeholders through information sharing initiatives, capacity-building programs, by employing responsible and equitable security vulnerability disclosure and remediation practices, and by jointly fostering technology innovations and investments that address global security challenges.

Other areas of private-public partnerships include new partnership opportunities with the ICT sector to deliver the technological transportation breakthroughs of tomorrow. PPPs can also help develop Local Innovation Ecosystems: The success of innovations often depends on the strength and development of the local innovation ecosystem, and public-private partnerships as government tools can effectively build ecosystems in a short period of time.

WITSA will grant one award to a government authority that has successfully procured and implemented public information infrastructure and/or services using the resources and expertise of the private sector. An award will also be given to a corporation that has successfully utilized information technology or solutions and innovation to help government carry out large-scale projects.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

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E-Education & Learning Award

Award #1: Individuals, academic institutions, corporations, or NGOs

Award #2: Government authorities

Award Criteria: The Digital Age is requiring new sets of skills, and adoption of new models of public education that emphasize coding, programming and computer science must be adopted. Contrary to popular belief, the digital gap is widening, putting pressure on countries to catch up. Public education must adopt new approaches to lifelong learning. This award will be given to the best electronic learning project. We seek any innovative new technological tool, or any project that uses existing electronic learning tools in an innovative way. Such projects should facilitate and support learning through the use of information and communications technology.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

REASONS FOR NOMINATION (NOTE: It is important that you make a detailed description of the nominee and why you think the nomination is justified. The absence of a detailed summary of qualifications as they *relate* to the above-mentioned award description will make it difficult for the awards committee to make an appropriate assessment of the candidate):

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Emerging Digital Solutions Award

The Emerging Digital Solutions winner is selected for their proven and scalable innovative digital solutions capable of transforming the wellbeing, prosperity, connectivity or productivity of others around the world.

This award will take into consideration the successful application of ICT in such areas as humanitarianism, health, social awareness and justice, rule of law, sustainable growth, business and commerce, health care, education, as well as the effective delivery of public services and transparency.

The Emerging Digital Solutions program recognizes early-stage or veteran companies whose solutions are new, and scalable to other locations throughout the world. The Emerging Digital Solutions program is looking for solutions that can be presented to interested policy makers, investors, corporations and social stakeholders with the potential to boost its development and deployment, aiming to significantly impact individuals, groups and societies.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

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Startup Ecosystem Award

Governments often play an important role in countries that have a successful startup ecosystem. When we think of startups and a great startup culture, we only imagine the crucial role that entrepreneurs play. But governments in startup economies have progressively played a critical role in developing a startup culture by creating better policies, reducing tax burden, easing migration of talented workers, having developed infrastructure, etc. Governments have also encouraged a culture of innovation and research by creating programs and educational institutions to create talent and tech developments in an economy. Such governments that have

adapted with the times and encouraged startup development have helped raise the standard of living and economies of their countries.

Also, governments must be aware that they need to provide more support locally not centrally. Hence, most state governments play an important role in executing policies and building a local startup ecosystem.

This award will recognize a government authority that has succeeded in making their startup ecosystems successful.

YOUR NOMINEES (limit three nominations per award category). *Please specify whether the nominee(s) are for the private or public sector category.*

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